



50 Year Limited Warranty Certificate

We guarantee our ceramic tiles:

Format*	Finish*	Quantity (units)*

Delivery date	
Tejas Borja invoice no.*	

Accessories pieces used in the roof:

APPLICANT (DISTRIBUTOR only):

Name and surname/Business name*			
Address*			Postcode*
Town/ city*	Province*		Country*
Telephone no.*	Email		

BUILDER:

Name and surname/Business name*			
Address*			Postcode*
Town/ city*	Province*		Country*
Telephone no.*	Email		

PROPERTY OWNER:

Name and surname/Business name*			
Address*			Postcode*
Town/ city*	Province*		Country*
Personal National ID no. / Business Tax ID No. *	Tel. no.*		Email

JOB SITE:

Address*			Postcode*
Town/ city*	Province*		Country*

* Mandatory field

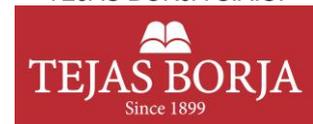
for a period of 50 YEARS from the date of manufacture with the terms and conditions detailed on the following page.

* By completing this form, the applicant agrees to all the terms and conditions of Tejas Borja's [Data Protection Policy](#) and also asserts the data they provide are correct and truthful, particularly those relating to the works carried out using TEJAS BORJA products. Should any of the data given prove to be false or incorrect, this warranty certificate will be void.

The applicant has a maximum period of 1 year from the date of the sales invoice to apply for the warranty.

This certificate is only valid if carrying the signature and stamp of TEJAS BORJA.

Signature and stamp
TEJAS BORJA S.A.U.



Data Protection Policy

In accordance with Spanish Organic Law 15/1999 regarding the Protection of Personal Data, you are hereby informed that: TEJAS BORJA S.A.U. undertakes to keep all data provided by our Users completely confidential and not to share them with third parties in accordance with the Personal Data Protection principles of the LOPD (Spanish Organic Law 15/1999 of 13 December regarding the Protection of Personal Data). The personal data given in this form will be digitized and stored in a database which is an Automated Data File duly registered with the Spanish Data Protection Agency. The personal data collected will be for internal use by TEJAS BORJA S.A.U. only. These personal data will be used only for the purposes indicated on the form completed by the applicant. By completing and sending us the form, the applicant gives their express consent to the processing of their personal data.



50-year Limited Warranty Certificate

Tejas Borja offers a 50-year warranty on its ceramic tiles with the following terms and conditions:

This warranty only applies to the number and format of tiles detailed on the previous page, which are manufactured by Tejas Borja S.A.U., and only provides a guarantee against cracks or flaking caused by ice during a period of 50 years from the date of manufacture.

This Tejas Borja S.A.U. warranty only covers tiles which meet the ice resistance specifications of UNE EN 1304 at the time of their manufacture and which have been installed in accordance with both UNE 136020 installation standards and Tejas Borja's specifications, above all those regarding the ventilation of the tiles and slope of the roof.

To enable checks to be made for compliance with the ice resistance specifications of UNE EN 1304, it is IMPERATIVE to store, somewhere sheltered from extreme weather conditions, a minimum of 20 tiles from each production batch (if tiles from various batches are used in the roof works). Said tiles will be used to undertake appropriate compliance tests in accordance with the rules applicable at the time of production. The results of these tests will be conclusive in determining the quality of the tiles. This warranty will not be valid if laboratory testing cannot prove that the tiles conform with UNE EN 1304 standards (as will also be the case if 20 tiles have not been stored and so are unavailable for testing).

This warranty is conditional upon all the ceramic finishing pieces used being original pieces made by Tejas Borja S.A.U.

Tejas Borja S.A.U. shall not guarantee any tiles or finishing pieces which have been treated with any type of product.

This warranty does not cover visible defects which are detectable upon receipt of the tiles at the works site and/or when they are fixed to the roof (e.g. cracks, warping, and abnormal variations in colour).

This warranty shall not be valid when the reported fault is the result of normal wear and tear to the tiles. The warranty shall not be valid if the tiles have been manipulated, altered or modified, diverging from the technical specifications of the product, after they have been shipped from the factory. The warranty shall not cover fading or changes to the colour of the tiles caused by exposure to aggressive salt water environments or any type of damaging chemical substance. The warranty shall not be valid when the reported fault is the result of any other cause which is not an inherent manufacturing fault (failure to meet the ice resistance standards applicable at the time of manufacture) in the materials supplied by Tejas Borja S.A.U.

This warranty only covers defective tiles delivered to its factory in Lliria (Valencia). Consequently, it does not cover transport or labour (nor the installation or removal of defective tiles). Nor does it cover the use of other support equipment such as scaffolding.

For our warranties to be valid, the holder must be in possession of the sales invoice and this Warranty Certificate duly signed and stamped by Tejas Borja S.A.U. Warranty certificates will not be issued after one year from the date the tiles were supplied.